

February 1, 2010

Happy New Year to all of our Shepherd's Vineyard Killer Whale families. In October your new pool board committed to "Improve Communication and Increase the Value of your Membership". This mission statement will guide the board in all of our operation decisions over the 2010 season. Our primary communication tool will be the pool website and we encourage all of our members to check the website [www.shepherdsvineyardpool.com](http://www.shepherdsvineyardpool.com) frequently for updates. When you visit the website be sure to visit the "Member Surveys" section to find links for topic-specific surveys. Each survey is brief and will only take a minute of your time. Participation in these surveys will provide us valuable information to guide our operations decisions. Special thanks to our Communications Director Kent Lamb for adding the member survey feature to the website.

During the offseason we have been very busy studying and addressing facility renovations, contracts, and communications. We undertook a major renovation of the pool drainage system in order to be compliant with the federal Virginia Graeme Baker Act. In spite of significant December rains hindering the contractor's work schedule the renovations were completed on time and within budget. More information on Virginia Graeme Baker Act and compliance requirements can be found at the Wake County website [www.wakegov.com](http://www.wakegov.com). Other offseason projects we plan to complete prior to opening day include an expansion of the pool deck, installation of new shade structures, painting, and landscaping. Any members interested in helping with offseason projects should contact Chris Dahnke, Facility Director.

In January we hired Aquatic Management Group (AMG) to provide pool maintenance and management services for the 2010 season. AMG is a pool management company based in Raleigh and will begin pool maintenance services at our club in February. AMG is currently hiring guards for the 2010 season. If your child is interested in applying for a lifeguarding position they should contact Benjamin Everhart at 919.600.4117 or visit the AMG website [www.AquaticManagementGroup.com](http://www.AquaticManagementGroup.com).

Invoices for the 2010 season will be mailed this week and we are pleased to announce the 2010 annual membership rates remain unchanged from last year. We ask all of our Killer Whale families to spread the word that MEMBERSHIPS ARE AVAILABLE for the 2010 season. Anyone interested in joining the pool can contact John Downey, Membership Director or Kent Lamb, Communications Director for membership information. Be sure to mark these important dates on your calendar:

Friday, April 2	Due Date for Membership Dues (prompt payment appreciated!)
Saturday, April 10	Spring Cleaning Day (volunteers welcome!)
Sunday, April 25	Open House and Swim Team Registration
Saturday, May 15	Opening Day

The operation of a swim club is far more complex than any of us imagined when we committed to serve on the pool board. Since the end of last season the past board has worked closely with us to ensure a smooth transition for 2010. We would especially like to thank Vincent, Beth, and JP for their guidance and assistance during this transition period. We hope every member has a great Spring and we look forward to seeing you at the pool this summer.

Ed, Chris, Eric, Aaron, Kent, and John  
Board of Directors